

Managed IT Services

► Why DSM?

DSM Managed Services eliminates the hassle, so your IT operates smoothly. By choosing one of our fixed fee proactive managed services options, you can outsource all or part of your IT support needs. Make the decision to greatly reduce your overall cost to maintain IT while resulting in better service levels for your clients.

Our comprehensive Managed IT Services solutions include the following:



GREATER UPTIME

Our 24x7 Network Operations Center keeps your technology systems running while you focus on your business. We continuously monitor your environment to intercept problems.



CONSISTENT FLAT MONTHLY RATE

No surprises. Our managed services agreement gives you a predictable, flat-rate monthly cost for experienced 24x7 IT support.



STRATEGIC vCIO SERVICES

Every Managed IT Services client has an assigned vCIO dedicated to ensuring IT supports your growing business needs.



PROACTIVE & PREVENTATIVE SERVICE

Our comprehensive solution includes 24x7 Technical Assistance Center support, environmental monitoring, dedicated IT management, strategic planning and reporting.



QUARTERLY STRATEGIC & BUDGETARY PLANNING

DSM conducts quarterly strategic planning meetings with your vCIO to optimize how every "technology" dollar is spent and help your business achieve its maximum potential.



CUSTOMER SATISFACTION TRACKING

DSM believes IT performance should be measurable. Customer satisfaction surveys are sent at closure of tickets, projects and part of our quarterly business review providing ample opportunity for customer feedback.

Learn more about true peace of mind. DSM Technology Consultants
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DSM.net

Managed IT Services

IT SERVICES 24*7*365

COMPLETE IT

ESSENTIAL IT

vCIO Services

Quarterly Review



Proactive Environment Analysis



Strategic Planning



Annual Budgeting



Core IT Infrastructure Services

Server Support



Business Applications Support



Network Infrastructure Support



Environmental Health Monitoring



Anti-Virus



Patch Management



Remote Management Tools



Client Services

Anti-Virus



Spam Filtering



Patch Automation Tools



Remote Management Tools



Client Device Support



Printer Support



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